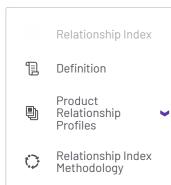
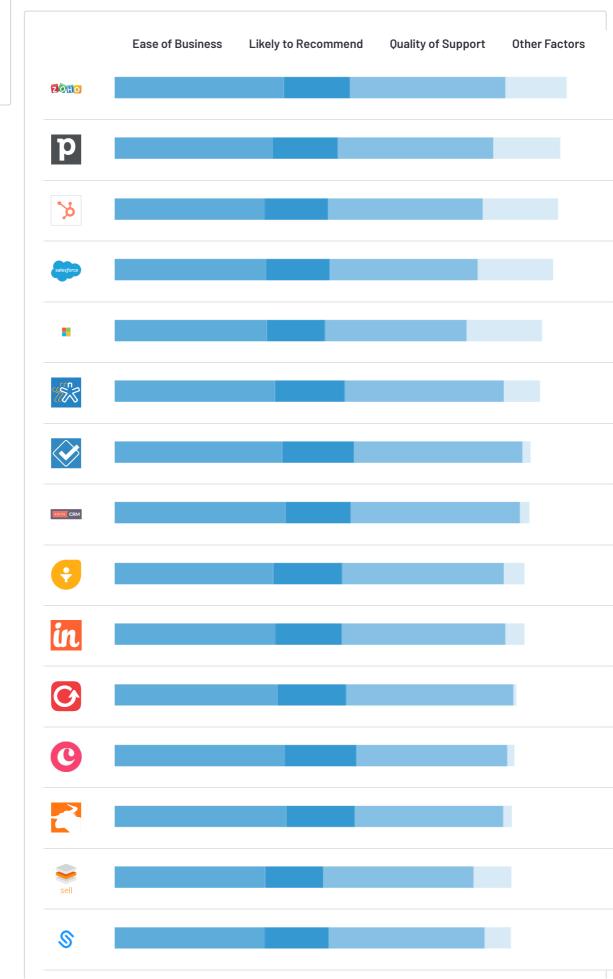
Enterprise Relationship Index for CRM | Fall 2019



CRM Relationship Index: Enterprise

Relationship scores for CRM are shown below. The chart highlights some of the factors which contribute to a product's overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.



	Ease of Business	Likely to Recommend	Quality of Support	Other Factors
ORACLE				
0				
X				
SAP				
Ĩ				
1				
Č				
ORACLE NETSUITE				
0				
0				
* Products are order	red by Index score. Products ar	e ordered alphabetically if two or mo	re products have the same Index	score.

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