



Relationship Index

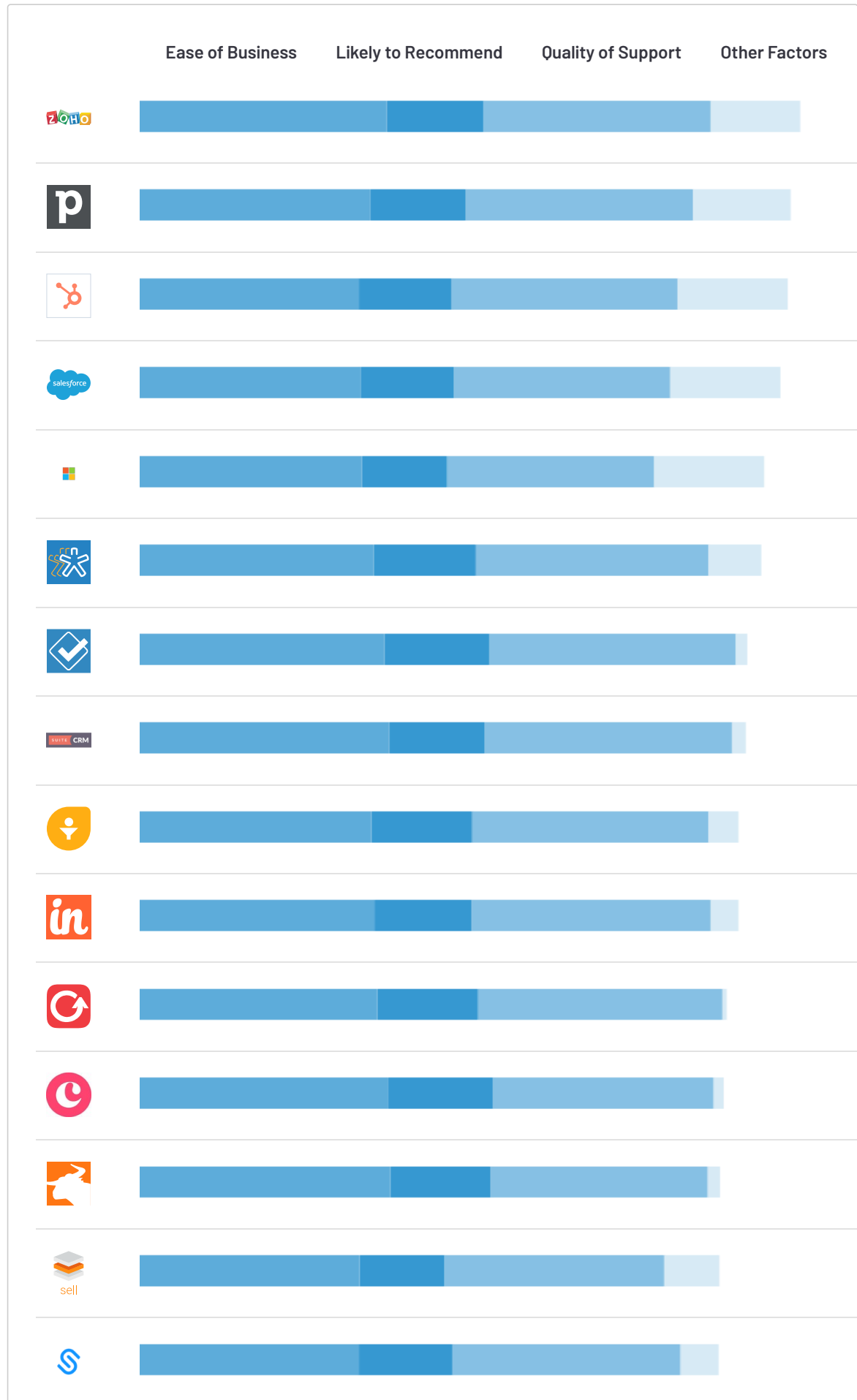
Definition

Product Relationship Profiles

Relationship Index Methodology

CRM Relationship Index: Enterprise

Relationship scores for CRM are shown below. The chart highlights some of the factors which contribute to a product's overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.





* Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.