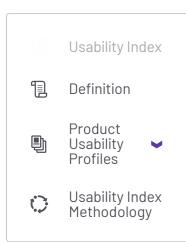
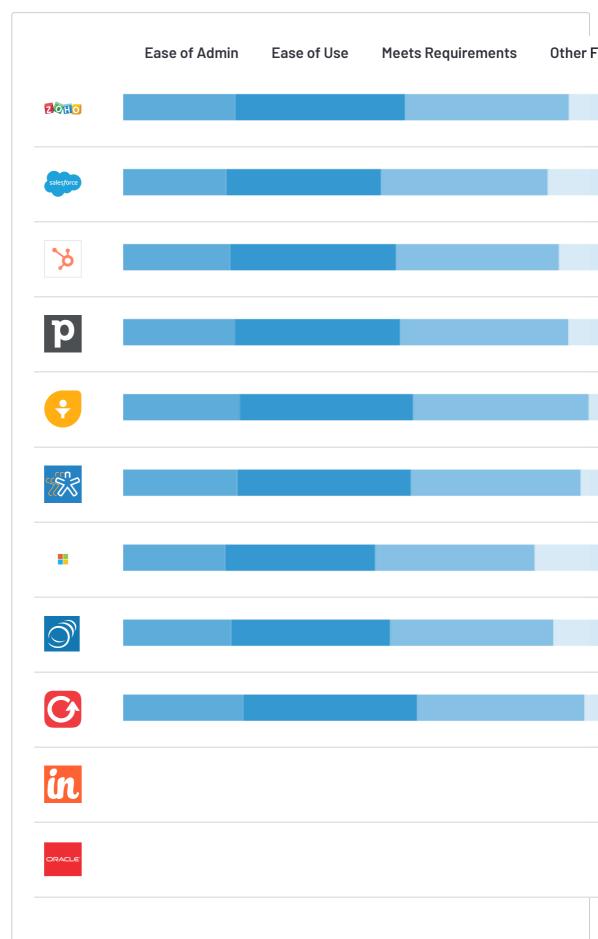
## Enterprise Usability Index for CRM | Fall 2019



## **CRM Usability Index: Enterprise**

Usability scores for CRM are shown below. The chart highlights some of the factors which contribute to a product's overall Usability score. Ease of use, administration, and adoption data is shown in the table below.



	Ease of Admin	Ease of Use	Meets Requirements	Other F
\$				
sell				
ORACLE NETSUITE				
0				
INTE CRM				
e la				
SAP				
1				
7				
0				
0				
Products are order ame Index score.	ed by Index score. Produc	ts are ordered alphabel	tically if two or more products have	the

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