



Zoho Creator - Plan Comparison

	Free GET STARTED	Standard START FREE TRIAL	Professional START FREE TRIAL	Enterprise START FREE TRIAL
PRICING				
Billed Annually	-	€ 8 /user/month	€ 20 /month	€ 25 /month
Billed Monthly	-	€ 12 /user	€ 30 /user	€ 37 /user
Application and Data Management				
Applications	1	1	Unlimited	Unlimited
Building blocks - forms reports pages workflows	Yes	Yes	Yes	Yes
Multi-experience deployment - deploy apps in web/mobile/tablet	Yes	Yes	Yes	Yes
Mobile app customizations	Yes	Yes	Yes	Yes
Share applications with key stakeholders	-	Yes	Yes	Yes
Branding and personalization	Yes	Yes	Yes	Yes
Basic fields	Yes	Yes	Yes	Yes
Advanced fields	-	Yes	Yes	Yes
Custom AI models	-	20	100	100
Ready to use AI models	-	50	250	250
AI calls	-	200	1000	1000
Records	1000	10000 /user	25000 /user	50000 /user
Storage	250 MB	1 GB/user	3 GB/user	5 GB/user
App templates and marketplace	Yes	Yes	Yes	Yes
Data import and export	Yes	Yes	Yes	Yes
Record comments	-	Yes	Yes	Yes
Email notification	50 /day	100 /user/day	250 /user/day	500 /user/day
App activity notifications	Yes	Yes	Yes	Yes
Publish components	-	10	25	50
Workflow Automation				
Workflow rules and actions	Yes	Yes	Yes	Yes
Deluge execution statements	5000	10000	20000	50000
Built-in approvals	Yes	Yes	Yes	Yes
Custom schedules	-	90 /user/month	300 /user/month	600 /user/month
Blueprints - stages & transitions	-	Yes	Yes	Yes

Blueprint analytics	-	Yes	Yes	Yes
Integrations				
Data sources	-	5	15	30
Custom connectors	-	5	10	20
Connections	-	10	50	100
Integration with all Zoho apps	-	Yes	Yes	Yes
Integration with 650+ business apps	-	-	-	Yes
External calls (includes webhook and integration tasks)	-	100 /user/day	250 /user/day	500 /user/day
Business Intelligence and Analytics				
Data visualisation tools	-	Yes	Yes	Yes
Data integration and preparation	-	-	-	Yes
Predictive analysis	-	-	-	Yes
What-if analysis	-	-	-	Yes
Conversational analysis	-	-	-	Yes
Portals (Customers/Vendors/Students)				
Accept payments from your portal users	-	Yes	Yes	Yes
Custom domain	-	add-on	add-on	Yes
Rebranded mobile apps	-	add-on	add-on	Yes
Private app store (Zoho MDM)	-	add-on	add-on	Yes
Permission sets	-	10 /app	50 /app	250 /app
Privacy Security and Governance				
Permission sets	-	10 /app	50 /app	250 /app
Roles	-	50 /app	200 /app	1000 /app
SAML based single sign-on	-	add-on	add-on	Yes
Password policy	-	Yes	Yes	Yes
Multi-factor authentication	-	Yes	Yes	Yes
Domain authentication	-	1	3	5
Data encryption & PII/ePHI	-	Yes	Yes	Yes
Audit trail	-	Yes	Yes	Yes
Backup	-	Yes	Yes	Yes
Sender email address	-	20	50	100
Active directory support	-	Yes	Yes	Yes
Multi-lingual support	-	Yes	Yes	Yes
Developer Tools				
Application IDE	Yes	Yes	Yes	Yes
Schema builder	Yes	Yes	Yes	Yes

Widgets	-	Yes	Yes	Yes
Cloud functions	-	50 calls/user/day (Maximum 5000 calls/day)	100 calls/user/day (Maximum 10000 calls/day)	200 calls/user/day (Maximum 20000 calls/day)
Developer environments	-	Yes	Yes	Yes
Activity logs	Yes	Yes	Yes	Yes
Developer API	250 /user/day	250 /user/day	500 /user/day	1000 /user/day
Support				
Email support	Yes	Yes	Yes	Yes
Live chat	-	Yes	Yes	Yes
Toll-free support	-	Yes	Yes	Yes
Dedicated account manager	-	Yes	Yes	Yes

Support plans

Here's a comparative chart of our four support tiers and the included services so that you can choose the best option for your business.

	Basic	Classic	Premium	Enterprise
SERVICES				
Knowledge base	yes	yes	yes	yes
Community forums	yes	yes	yes	yes
Email support	yes	yes	yes	yes
Customer portal	yes	yes	yes	yes
Live chat	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Toll-free support	-	10 hours x 5 days	24 hours x 5 days	24 hours x 7 days
Remote assistance	-	-	yes	yes
Customer Success Manager	-	-	yes	yes
Technical Account Manager	-	-	-	yes
Product Training	-	-	-	yes
First Response Time	24 Hours	10 Hours	3 Hours	1 Hour
Cost	-	Free	20% of License fee	25% of License fee
ELIGIBILITY				
Based on Edition	Free edition	All paid editions	All paid editions	All paid editions
Based on Number of users	-	-	-	Min. 50 Users
Based on Subscription period	-	Annual or monthly	Annual or monthly	Annual